



HOME & COMMUNITY  
**SUPPORT**

United in our commitment to care

# Arnprior-Braeside-McNab Seniors At Home Program Inc.

Towne Centre, Unit A1,  
106 McGonigal St. W., Arnprior, ON K7S 1M4  
**613-623-7981** • Fax: 613-623-8927  
E-mail: [dennisharrington@cssagency.ca](mailto:dennisharrington@cssagency.ca)  
[www.cssagency.ca](http://www.cssagency.ca)

September 30, 2024

Dear Foot Care Clinic Client:

We are very pleased to let you know that we continue to offer specialized foot care services of Soft Soles Advanced Diabetic Foot Care. Soft Soles will be providing weekly foot care clinics in our office. Clinics are on Tuesdays and Thursdays.

## Foot Care Services provided will include:

### ASSESSMENT SERVICES

- Ankle brachial index (ABI)
- Biomechanical assessments
- Compression Therapy
- Footwear consultation
- Gait Analysis
- Monofilament sensation Test
- Vascular Assessment

### FOOT AND NAIL CARE

- Bunion Care
- Callus and Corn Treatments
- Cracked heel treatments
- Filing and trimming all nail types
- Foot pain treatments
- Fungal nail treatments
- Reduce thick and fungal nails
- Therapeutic Massage

## INFECTION CONTROL

Soft Soles uses only sterile to point of use tools. This means that tools are autoclaved and sealed for one-time use, just like surgery tools. This protects you from cross contamination from MRSA, VRE, TB, HIV, HEP-B HEP-C as well as other hard to destroy pathogens such as the virus that causes fungus. These pathogens cannot be killed by chemical soaking/cleaning the tools alone. Health Canada considers foot care to be a critical care issue. Soft Soles uses PPE with each client, guaranteeing the highest infection control practices.

## HEALTH CARE INFORMATION AND PRIVACY

Soft Soles uses a protected electronic medical record system that allows patients to review their care plan and refer/action as required.

Clients can book sessions, cancel and change appointments online at [www.softsoles.ca](http://www.softsoles.ca) or through Soft Soles reception (613-621-0012).

Soft Soles database are held on secure servers using the same encryption as the banking industry. The data is kept on Canadian shores. Upholding the highest standard of healthcare information privacy in all provinces and exceeding those of Ontario. Soft Soles takes your privacy seriously.

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### PHILOSOPHY

The concept of maintaining quality of life is a key guiding principle in providing home support. The aim of the Agency is to enable those who are served to maintain maximum independence, hence enhancing their ability to live independently in their own homes as long as possible. Their own homes are places of comfort and security, an expression of their personalities, a place of memories, a reassurance of their place in the world, and become a crucial aspect of continued quality of life. Arnprior-Braeside-McNab Seniors At Home Program Inc. is a non-profit charitable organization. Ontario Incorporation #881849 – Charitable Reg. #106723042RR0001.

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## **YOUR SOFT SOLES NURSE WILL:**

Have Advanced Diabetic Foot Care Certificate  
Carry individual practice insurance.  
Maintain registration in good standing with the CNO, RPNAO, RNAO as applicable  
Have up to date immunization and vaccination  
Have current clear police records screening for the vulnerable sector.  
Are preferred patient care providers with Veterans Affairs. (direct billing)

Our clinic prices are set by Soft Soles. Seniors At Home Program does not receive any remuneration from these clinics.

## **PRICE SCHEDULE**

The cost for Ongoing Nail care is \$50.00.  
Manicures are an additional \$10.00 - polish must be supplied by the patient if desired.

Payment can be made the day of your appointment by Cash, Cheque, E-Transfer or Credit Card.  
Cheques payable to Soft Soles.

Services are not rendered for clients with outstanding balances.  
24 hours notice for cancellation or 50% fee applies.

## **HOW TO BOOK YOUR APPOINTMENT**

Contact Soft Soles directly by calling them at 613-621-0012 to book your appointment today.

If you have any questions or concerns regarding this notice, I encourage you to contact our office at 613-623-7981 and our staff will be glad to answer any of your questions.

Sincerely,

Dennis Harrington  
Executive Director

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